

## **Chapter 5 - Community Relations Programs**

### **Crime Prevention Through Environmental Design (CPTED)**

#### **Mesa Police Department**

130 N. Robson St.

Mesa, AZ 85201

Phone: 480.644.2030

Mailing Address:

P.O. Box 1466

Mesa, AZ 85211

Website: [www.mesaaz.gov/police/literature/pdf/CPTEDLong.pdf](http://www.mesaaz.gov/police/literature/pdf/CPTEDLong.pdf)

CPTED is a crime prevention philosophy based on the theory that “proper design and effective use of the built environment can lead to the anticipation and reduction in the fear and incidence of crime, as well as an improvement in the quality of life.”

The best time to apply this philosophy is during the design phase of a project, before a building, commercial complex or neighborhood is constructed. CPTED principles are applied when the initial architectural plans are submitted to the Planning Division for approval. The preliminary plans are reviewed by a CPTED Practitioner of the Police Department who provides the applicants with comments and recommendations for a safer environment.

CPTED principles can also be applied to existing properties. If you would like a free on-site assessment or plan review to ensure your business design is the best possible for safety and security precautions, call the Mesa Police Department at the number above.

#### **Graffiti Removal Hotline**

Phone: 480.644.3083

The City of Mesa Provides a Graffiti Removal Program to all Mesa businesses. The City is committed to the removal of graffiti as soon as it is reported. This program helps to ensure a high quality visual environment in Mesa. The hotline is a 24-hour number. City policy is removal within three working days.

## **Neighborhood Outreach Office**

20 E. Main St., Suite 250

P.O. Box 1466

Mesa, AZ 85201

Phone: 480.644.5700

Website: [www.mesaaz.gov/neighbor](http://www.mesaaz.gov/neighbor)

The City of Mesa's Neighborhood Outreach Office is a resource for small business owners dedicated to building relationships with residents and community leaders in surrounding neighborhoods. The Office identifies neighborhood leaders that businesses can contact to build positive relationships within adjacent neighborhoods. The Office also encourages residents in mature neighborhoods to contact and work with area businesses as they begin to work on revitalization of their areas, and to include businesses as partners in making those improvements.

This Office registers Mesa neighborhoods and identifies specific neighborhood boundaries that may be of value to business owners who are considering a prospective site in an area, or who are evaluating the viability of expanding of an existing business.